HEPEX planning should not be limited by currently available computer power – look to the future while going ahead now with development and demonstration of probabilistic products.

What needs to be done to be sure that HEPEX results are likely to be useful?

- Communicate what HEPEX is
- Understand customer requirements
- Understand customer capabilities for absorbing the results
- Market successful applications and demonstrations
- –Focus on specific situations where results can be shown to be useful
- Make a survey of the existing decision making procedures that are used.

What needs to be done to be sure that HEPEX results are likely to be useful?

Motivate consultants to promote probabilistic products.

Invite consultants and value-added providers to market HEPEX.

Include environmental and regulatory agencies in HEPEX – they can help to create a paradigm shift towards more realistic understanding of the environment and more enforceable regulations.

- What should be done to help users to use probabilistic forecasts?
 - sponsor and support educational activities, aimed at hydro-met agencies and regulators
 - Education of staff, e.g. of water authorities
 - Develop demonstration toolbox, e.g. for postprocessing ensembles
 - create simple probabilistic measures, e.g. prob. exceeding thresholds
 - Create game-type examples, e.g. based on gambling
 - Include social science expertise to help developing this

• What needs to be done to facilitate product development?

-Clarity of objectives

-Create customer demand through e.g. legislation, demonstration of profitability

–Regulators should understand that it's a viable technology

–Readily available and usable computer outputs, incl documentation

–What products do we develop?